



Safe, Serene, Secure

Moye
GUEST HOUSE

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| +27 83 744 1390
| 31Wordsworth Road, Farramere,
Benoni. 1501

MOYE GUEST HOUSE COVID COMPLIANCE

Extra health & safety measures

Moye Guest House has taken extra health and hygiene measures to ensure that your safety is our priority. [See health & safety details.](#)

Your Safety Is Our Concern

We have implemented extensive COVID-19 protocols as laid out by the National Department of Health/World Health Organisation and Tourism Council for the safety of both guests and staff.

Check-in Process

As per local regulations, all guests are required to be screened on arrival, which includes:

- Temperature checks with a thermal scanner in process (If a guest's temperature falls within the normal range and they do not show any symptoms they will be required to sanitise their hands and proceed to check-in. If a guest's temperature exceeds 37.5 degrees Celsius and/or they have symptoms of the virus, they will not be allowed to check-in).

****Mask wearing & sanitisation upon entry at the guest house is mandatory.***

Health and Safety Protocols

- All staff have received training on essential COVID-19 prevention measures and hygiene protocols, including handling of used towels and linen, cleaning processes and personal protection
- Educational signage is displayed for both guests and staff
- Staff are provided with equipment and supplies for effective protection
- Sanitising and disinfecting of frequently touched surfaces, deep cleaning is done routinely
- Linen and towels changed after each guest check-out and cleaned according to COVID guidelines
- Guests can request that their room is not serviced and no entry into their room made during their stay

Food & Beverage Delivery

- To ensure the safety of our guests and staff, no food or beverages, including ice, will be delivered to rooms to ensure adherence to social distancing requirements and regulations.



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Access Control

- Mask use is mandatory for all guests, visitors and staff entering the premises
- Guests' temperatures are monitored, and guests may be required to complete a screening questionnaire at reception

Social distancing

- Guests must maintain a minimum of 2 metres apart from other guests not travelling with and also from Guest House staff
- No activity is allowed that encourages crowd gatherings
- Breakfast facilities are open with social distancing measures in place. No room service is available at this point.

Meetings & Events

Moye Guest House has suspended large meetings and events during the COVID-19 pandemic to minimize the spread of infection. Guests are discouraged from congregating together with non-family or other guests not travelling with, particularly in-doors.